

PRIVACY STATEMENT

The Tanzania Ministry of Energy and Minerals (MEM) is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Privacy Statement applies to the Tanzania Ministry of Energy and Minerals Online Mining Cadastre Transactional Portal and governs data collection and usage. By using the Tanzania Ministry of Energy and Minerals Online Mining Cadastre Transactional Portal, you consent to the data practices described in this statement.

1. Collection of your Personal Information

In operating the Mining Cadastre, the Tanzania Ministry of Energy and Minerals collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. The Tanzania Ministry of Energy and Minerals also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favourites.

There is also information about your computer hardware and software that is automatically collected by the Tanzania Ministry of Energy and Minerals. This information can include: your IP address, browser type, domain names, access times and referring Web site addresses. This information is used by Tanzania Ministry of Energy and Minerals for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Online Mining Cadastre Transactional Portal.

2. Use of your Personal Information

The Tanzania Ministry of Energy and Minerals collects and uses your personal information to operate the Online Mining Cadastre Transactional Portal and deliver the services you have requested. The Tanzania Ministry of Energy and Minerals also uses your personally identifiable information to inform you of other products or services available from the Tanzania Ministry of Energy and Minerals and its affiliates. The Tanzania Ministry of Energy and Minerals may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

The Tanzania Ministry of Energy and Minerals does not sell, rent or lease its customer lists to third parties. The Tanzania Ministry of Energy and Minerals may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to the Tanzania Ministry of Energy and Minerals, and they are required to maintain the confidentiality of your information.

The Tanzania Ministry of Energy and Minerals keeps track of the Web pages our customers visit within the Online Mining Cadastre Transactional Portal in order to determine the effectiveness of Tanzania Ministry of Energy and Minerals services and improvement needs.

The Tanzania Ministry of Energy and Minerals will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Tanzania Ministry of Energy and Minerals Online Mining Cadastre Transactional Portal or the site; (b) protect and defend the rights or property of the Tanzania Ministry of Energy and Minerals; and, (c) act under exigent circumstances to protect the personal safety of users of Tanzania Ministry of Energy and Minerals Online Mining Cadastre Transactional Portal, or the public.

3. Use of Cookies

The Tanzania Ministry of Energy and Minerals Online Mining Cadastre Transactional Portal uses "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize the Online Mining Cadastre Transactional Portal pages, or register with the Online Mining Cadastre Transactional Portal site or services, a cookie helps the Online Mining Cadastre Transactional Portal to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Online Mining Cadastre Transactional Portal, the information you previously provided can be retrieved, so you can easily use the Online Mining Cadastre Transactional Portal features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Online Mining Cadastre Transactional Portal services or pages you visit.

4. Security of your Personal Information

The Tanzania Ministry of Energy and Minerals secures your personal information from unauthorized access, use or disclosure. The Tanzania Ministry of Energy and Minerals secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is

transmitted to other Web sites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

5. Changes to this Statement

The Tanzania Ministry of Energy and Minerals will occasionally update this Statement of Privacy to reflect Organisational and customer feedback. The Tanzania Ministry of Energy and Minerals encourages you to periodically review this Statement to be informed of how the Tanzania Ministry of Energy and Minerals is protecting your information.

6. Contact Information

The Tanzania Ministry of Energy and Minerals welcomes your comments regarding this Statement of Privacy. If you believe that the Tanzania Ministry of Energy and Minerals has not adhered to this Statement, please contact the Tanzania Ministry of Energy and Minerals via the contact details available on this site. We will use commercially reasonable efforts to promptly determine and remedy the problem.

ps@mem.go.tz

Or

licensinghq@mem.go.tz